

Mission Statement

We are a group of individual hotels: *Traditional Values, Contemporary Approach, Empowered Team*

Our Recipe for Success:

We will strive to exceed our guests expectations for quality service by individual recognition and by anticipating their needs.

We want our guests to feel delighted and encouraged to return again and again.

Our standards will clearly set us apart from other hotels in the locality ensuring our success for the future.

Recognising that our team is our most important asset, we promise to provide the right environment for all employees together with the required training, technology and resources.

Our mission is to be best in everything we do. We never accept second best.

